

PCN Title End of Repair Service for legacy VDS Vosskühler Products
Affected Products CCD-, COOL-, HCC-, CMC, NIR-, IRC-Cameras, and various Interface Modules
PCN Number PCN-2020-05-27 **PCN Issue date** PCN-2020-05-27
Contact [Inside Sales Team](#)

Change Type

- | | | |
|---|--|---|
| <input type="checkbox"/> Regulatory / Compliance | <input type="checkbox"/> Firmware Specification | <input checked="" type="checkbox"/> Other: <u>End of Repair Service</u> |
| <input type="checkbox"/> Mechanical Specification | <input type="checkbox"/> Accessories Specification | |
| <input type="checkbox"/> Electrical Specification | <input type="checkbox"/> Discontinuation | |
| <input type="checkbox"/> Optical Specification | <input type="checkbox"/> Component Change | |

Affected Products
CCD Cameras

Item ID	Product Description
1007100	Camera CCD-1020
1009000	Camera CCD-1300B
1009020	Camera CCD-1300QB
1009030	Camera CCD-1300QBG
1009110	Camera CCD-1300DS
1009111	Camera CCD-1300QDS
1009112	Camera CCD-1300QDSGA
1009113	Camera CCD-1300QDS
1009120	Camera CCD-1300QD
1009200	Camera CCD-1300CB
1009222	Camera CCD-1300QCB Optronic
1009223	Camera CCD-1300QCO
1009230	Camera CCD-1300PQC
1009240	Camera CCD-1300QCDS
1009300	Camera CCD-1300LN
1009310	Camera CCD-1300QLN
1010010	Camera CCD-1300QFB
1010015	Camera CCD-1300QF
1010020	Camera CCD-1300FG
1010040	Camera CCD-1300FW
1010050	Camera CCD-1300FX
1010115	Camera CCD-1300QCF
1010202	Camera CCD-1300QFO
1010600	Camera CCD-1300QHS
1016020	Camera CCD-3001C v1.3
1017000	Camera CCD-11000
1017001	Camera CCD-11000I
1017006	Camera CCD-11000D
1017007	Camera CCD-11000LGE
1017010	Camera CCD-11000C
1017200	Camera CCD-11000XR
1039000	Camera CCD-2000
1039100	Camera CCD-2000C
1046000	Camera CCD-16000

CCD Cameras (continued)

Item ID	Product Description
1046100	Camera CCD-16000C
1061000	Camera CCD-1003
1070000	Camera CCD-4000
1070010	Camera CCD-4000G
1070035	Camera CCD-4000CLA
1070100	Camera CCD-4000C
1070110	Camera CCD-4000CI
1070300	Camera CCD-4000UV
1070310	Camera CCD-4000UV GigE
1070320	Camera CCD-4000UVGA

COOL Cameras

Item ID	Product Description
1009610	Camera COOL-1300Q
1009612	Camera COOL-1300QHD
1009614	Camera COOL-1300QS
1009620	Camera COOL-1300QL
1009621	Camera COOL-1300QCL
1009664	Camera COOL-1300QSGA
1009700	Camera COOL-1300QSGE
1029010	Camera COOL-11000L
1029110	Camera COOL-11000LC
1029200	Camera COOL-11000XR
1029210	Camera COOL-11000XRS
1029220	Camera COOL-11000XRM
1029500	Camera COOL-11000LW
1058000	Camera COOL-4300XR
1058100	Camera COOL-4300FP
1062000	Camera COOL-6000
1062010	Camera COOL-6000N

HCC Cameras

Item ID	Product Description
1012103	Camera HCC-1000/512S
1012104	Camera HCC-1000F/512S
1012105	Camera HCC-1000/1024S
1012109	Camera HCC-1000S400/1024S
1012203	Camera HCC-1000BGE/512S
1012205	Camera HCC-1000BGE/1024S
1012207	Camera HCC-1000BGES400/512S
1012209	Camera HCC-1000BGES400/1024S
1012303	Camera HCC-1000FBGE/512S
1012500	Camera HCC-1200CGE

CMC Cameras

Item ID	Product Description
1013020	Camera CMC-1300/485
1013021	Camera CMC-1300/485N
1013030	Camera CMC-1300/485T
1013031	Camera CMC-1300/485T/CLA
1013120	Camera CMC-1300C/485
1013121	Camera CMC-1300C/485N
1064002	Camera CMC-4000 / EF-Mount
1064010	Camera CMC-4000C / C-Mount
1064011	Camera CMC-4000C / F-Mount
1064012	Camera CMC-4000C / EF-Mount

IRC Longwave Infrared Cameras

Item ID	Product Description
1043010	Camera IRC-300I
1043210	Camera IRC-320I
1043450	Camera IRC-320CL
1043451	Camera IRC-320GE
1043452	Camera IRC-320LGE
1043453	Camera IRC-320AGE
1043454	Camera IRC-320MGE
1043482	Camera IRC-320GE 35mm f1.0
1059000	Camera IRC-600GE18
1059151	Camera IRC-600GE

NIR Shortwave Infrared Cameras

Item ID	Product Description
1045000	Camera NIR-300
1045010	Camera NIR-300F
1045101	Camera NIR-300CL
1045111	Camera NIR-300FCL
1045161	Camera NIR-300FGE
1045601	Camera NIR-300P
1045611	Camera NIR-300FP
1045702	Camera NIR-300PCL
1045712	Camera NIR-300FPCL
1045752	Camera NIR-300PGE
1045762	Camera NIR-300FPGE
1056010	Camera NIR-610P
1056100	Camera NIR-600PCL
1056110	Camera NIR-610PCL
1056150	Camera NIR-600PGE
1056160	Camera NIR-610PGE

Interface Modules

Item ID	Product Description
1015000	Interface IEEE-1394
1015200	Interface IEEE-1394F
1015220	Interface IEEE-1394F/64
1018000	Interface VGL-1000 TX
1018001	Interface VGL-1000 TXZ
1018010	Interface VGL-1000 RX
1018011	Interface VGL-1000 RX/3
1018020	Interface VGL-1000 RXC
1018100	Interface VGL-1000 RXH
1018110	Interface VGL-1000 RXHC
1018200	Interface VGL-1000 RXF
1018210	Interface VGL-1000 RXFC
1018221	Interface VGL-1000 RXFO
1019000	Interface CLA-1
1019001	Interface CLA-1B
1019002	Interface CLA-1V
1019003	Interface CLA-1A
1019004	Interface CLA-1BB
1019005	Interface CLA-1MX
1019100	Interface CLA-1K
1038000	Interface CPP-1000
1038001	Interface CPP-1000RGB
1038002	Interface CPP-1000IR
1038003	Interface CPP-1000T
1038500	Interface GIP-1000
1038502	Interface GIP-1000IR
1038503	Interface GIP-1000T
1038552	Interface GIP-1000IR V2
1038600	Interface GEA-1000
1038601	Interface GEA-1000A

Change Description

General Post-Warranty Repair Service suspended!

Reason for Change

Since their discontinuation on August 1, 2017 several components of the above listed items/products have been discontinued by their manufacturers and can partly only be procured through brokers. This makes it more and more uncertain to get the parts in the necessary quality for a reasonable price and quantity, if available at all.

Furthermore, the in-circuit tester for the electronics is outdated and cannot be updated any more, which requires to do time consuming and therewith expensive manual testing.

Due to the uncertain supply chain with high costs for components and testing, we must suspend the general post warranty repair service for all products listed above with immediate effect. We hope for your understanding that only in urgent cases we would be able to verify your specific repair demand, which may cause extra costs on your expenses.

We apologize a lot that in this case we are no longer able to follow our previously announced standard discontinuation policy, which has foreseen a repair service till 31.07.2021 or 2022, respectively. See [VDS Vosskühler related PCNs](#) on our website for details.

End of life Schedule**Affected products:**

- See table above

	Start	End	Remarks
Last time repair	On-request		Post-Warranty Repair Service is in general suspended and and only possible in rare cases

Customer Action Request

N/A

Possible Successor

Allied Vision has huge portfolio of CCD and CMOS sensor-based cameras with GigE Vision, USB3 Vision, Camera Link, and CoaXPress interface available. Please check our [product webpages](#) for further details. For more specific details and more alternative products, please contact your Allied Vision Support or Sales Representative

The information provided in this PCN notification are subject to change without notice. For the latest version of this document, please visit the Allied Vision [website](#).

Support:

In case of technical questions please contact our [Support Team](#)

General inquiries:

Please contact our [Inside Sales Team](#)